



THERMASEAL 30 YEAR LIMITED WARRANTY



Warranty responsibility:

MasterFoam Insulation Company 301 Commerce Street Suite B
Waukesha Wisconsin 414-542-0816.

Warranty owner and time span:

The buyer or purchaser of **Thermaseal** from the time of application for a period of 30 years shall be the warranted party. Warranty is good on residential and commercial applications.

Application:

Thermaseal is to be used on foundation systems made of concrete block, poured wall, ICF systems, structural wood or steel walls or precast materials and shall be on a vertical plane. Thermaseal shall be applied to a clean, moisture free sub straight above 40 degrees. Day of application winds must be under 15 miles an hour. Any Thermaseal left above grade must be treated with a UV protectant. Applicator needs three feet from outside of wall to excavation. The excavation shall be cut to QSHA standards which requires no shoring. Block wall do not need to be parged unless required by inspectors.

Builders responsibility:

- Builder shall have sub straight free of mud or dirt and ready for application.
- Provide a moisture free wall surface. ie: pumps
- Builder must backfill with clean free flowing gravel or stone backfill having no aggregate larger than 1 1/2".
- Must have a working unclogged drain tile system designed to State standards.
- Must be careful not to damage Thermaseal with equipment or construction activities after application.

MasterFoam has no responsibility for leakage from:

- Condensation formed on the foundation.
- Defective drain tile system.
- Foundation cracks and structural defects greater than 1/16th of an inch regardless of cause.
- Parging which has come loose.
- Damage to Thermaseal or the walls to which it was applied
- Hydrostatic pressure do to the following: water table height above bottom of footing height, natural springs, sewer pipes and leaking water pipes or mains.
- Inadequate pitch away from building grade.
- Damage caused by tree roots.
- Construction methods that allow water to get behind Thermaseal.
- Opening for pipes and chases deemed to be made after application of Thermaseal.
- Defective gutters or downspouts.

Exclusion

MasterFoam Insulation Company does not warranty damage due to mold, mildew, fungi or poor air quality.

What is covered:

- Inferred camera evaluation if deemed product failure.
- Discovery excavation if deemed product failure.
- We will repair the area in question by providing excavation repair of failed area and backfill which will be done at a reasonable time and not in the winter months.
- Will only repair areas of leakage. If other areas are not leaking they will not be touched.
- Interior finishes such as drywall or paneling.
- Monetary limitations will be covered to an amount equal to \$3.00 a square foot of installed surface area.

What is not covered:

- Outside professional costs to determine problem.
- Landscaping work required to repair failure.
- Replacement of interior or exterior objects which are obstacles to the repair ie: steps stoops, garage floors, patios, porches, decks and landscape walls.
- Interior removal and replacing of interior furnishings or

Claims procedure:

Contact MasterFoam Insulation at 262-542-0816. Contact must be within 30 days of discovery of leakage. Upon notification MasterFoam will promptly engage in discovery of leakage and will communicate remedial measures.

Warranty document date:

This document date is January 2005 and will be up dated annually.

Contact Information

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